**THIS LETTER WOULD BE SENT BY THE AREA TEAM TO ANYONE WHO IS THE SUBJECT OF A COMPLAINT OR CONCERN WITH ADVICE ON HOW TO GET ASSISTANCE FROM YOUR LDC**

**LANCASHIRE AND SOUTH CUMBRIA LDC EXECUTIVE**

Date as postmark

Dear Colleague

You will have been sent this letter because you are the subject of either a concern or complaint and this has been brought to the attention of the NHS England Area Team. These situations can be very stressful and it is essential that you engage with any available support.

The Lancashire and South Cumbria LDC Executive has asked the Area Team to include this letter with their correspondence to you so that we can offer advice and support to you in your current circumstances

The LDC Executive will not know you have been sent this letter and are not party to any details. This will remain the case unless you wish to contact us

In the first instance it is essential that you inform your defence organisation so they can advise you accordingly.

Your Local Dental Committees are also there to support you and you may wish to make use of this resource. The Local Dental Committee representatives all have experience in dealing with these matters.

Your LDC contacts are as follows:

Central Lancashire LDC – Andy Cow – andy@cowthow.plus.com

Lancashire Coastal LDC – Bernard Alston – bernard@lancashirecoastalldc.co.uk

East Lancashire LDC – Ralph Pickup -  ralph.pickup@nhs.net

Cumbria LDC - Riyaz Patel – riyazpatel@live.co.uk

You have a choice to either contact your own LDC representative or if there are sensitivities involved then please feel free to contact one of the other representatives above. All enquiries and discussions will be treated with the utmost confidentiality

Yours faithfully

Lancashire and South Cumbria LDC Executive